SURREY COALITION OF DISABLED PEOPLE
Astolat, Coniers Way, Burpham, Guildford, Surrey, GU4 7HL
Phone 01483 456558   Text 07780933053   Fax 01483 456561
Email info@surreycoalition.org.uk

COALITION BOARD MEMBERS WANT YOUR VIEWS

Surrey Coalition’s Board met on 24th January (pictured here) to review this years Business Plan and to think about priorities for the coming year, 2012 to 2013.

There is a lot for us all to do, to ensure that the rights of and equality for disabled people are not too adversely affected by all the changes happening at both national and local level, we also need to continue to influence the strategies and services affecting our lives.

The main things we will need to look at and respond to include:

• The new Disability Strategy - currently out for consultation. (see page 2)
• The Social Care White Paper - due in late spring.
• The impact of the benefit changes, including Personal Independence Payments and Universal Credit from April 2013
• The impact of the financial savings having to be made by public services in Surrey

Continued over ➔
GIVE YOUR VIEWS TO THE COALITION BOARD

continued from previous page

COMPLETE THE SURVEY FORM ON PRIORITIES FOR 2012/13

The Coalition Board have to look at what to focus on, and they want your views, as members of Surrey Coalition, to help them set priorities for 2012/13. Please fill in the questionnaire enclosed, to give your views on what’s most important to you. Please return the form to the freepost address on the form, by 24th February 2012.

GIVE YOUR VIEWS ON THE NEW DISABILITY STRATEGY - CALLED “FULFILLING POTENTIAL”

The Office for Disability Issues (ODI) issued a Discussion Document on 1st December to seek the views of disabled people, and their organisations, on a new Disability Strategy.

We have just heard that we were successful in bidding to the ODI for funds to run an event here in Surrey to seek your views on the Disability Strategy. This event will take place on:

WEDNESDAY 29TH FEBRUARY 2012
from 10.15, for 10.30 start until 1pm
at Leatherhead Leisure Centre

Transport can be provided and mileage costs paid. We hope that as many of you as possible will come to this important event - PLEASE COMPLETE AND RETURN THE ENCLOSED BOOKING FORM (YELLOW) BY MONDAY 20TH FEBRUARY (particularly if you need transport to be arranged.)

The Consultation Document sets out 12 questions for us to answer, and we would like your views to include in our response to Government, which has to be submitted by 9th March 2012.

Please fill in your answers to the questions on the Disability Strategy on the enclosed form (pink) particularly if you cannot come to the event on 29th February. Please return it Freepost to the Coalition Office by Friday 24th February.

For more information on the Disability Strategy - look online at www.odi.gov.uk/fulfillingpotential, or contact us in the Coalition Office for an Easy Read or CD version.
WHAT MEMBERS HAVE BEEN DOING

CONTRIBUTING TO A SOCIAL INCLUSION STRATEGY

Many members of Surrey Coalition and Surrey LINK's Mental Health Group participated in Workshops last October to discuss and fill in a questionnaire on “what keeps me well”. The Project team developing the new Social Inclusion Strategy with Health and Social Care leaders, and including people with experience of mental health services and voluntary sector organisations, are now using the results to produce plans for the future. The project team heard last week that people said the most important support to keep them well came from friends and family, and having a social life. What they needed most when things got difficult, was immediate access to appropriate support and early intervention. The results of the workshops, questionnaires and demographic information are being included in a draft strategy, which will be considered by the Project Team in March.

PROMOTING USER LED ORGANISATIONS (ULO’s)

Pictured here with Lavinia Sealy, Chairman of Surrey County Council at their Volunteer Fair on 14th December – are Sara Woodcock from Action for Carers Surrey and Carol Pearson from Surrey Coalition – promoting the work of ULO’s including Surrey Disabled People’s Partnership, Surrey Independent Living Council, Surrey LINK and the citizens Hubs, as well as their own organisations.

GIVING VIEWS ON THE COUNCILS
‘A’ BOARDS POLICY

Members of Surrey Coalition and the Empowerment Boards made a detailed response recently to the Surrey County Council’s draft policy on Advertising on the Highways, including ‘A’ Boards, banners and tables & chairs on pavements. Overall we were concerned that the policy is not proactive enough, and relies on people having to report hazards before steps are taken to remove them. Advertising boards and inappropriately placed tables & chairs pose a hazard for sight impaired people, and restrict access for people using wheelchairs. We hope the Council will take note of our concerns. For a copy of our response please contact us in the Coalition office (details on front page).
WHAT MEMBERS HAVE BEEN DOING

NEW DIRECTOR FOR FIRST POINT
Members of the Surrey Hard of Hearing Forum and Surrey Deaf Forum were involved in the interviews for the new Director of First Point, the social enterprise now providing Surrey’s Deaf Services. David Rose was the successful applicant, and he will be meeting all members of Surrey Hard of Hearing Forum on 9th February to hear their views and to ensure ongoing user involvement in the work of First Point. Representatives of the Forum have also been working hard with the NHS, both to develop a clear pathway from health to social care and other services, and to produce minimum requirements for access to hearing aid services across Surrey.

WORKING WITH SURREY POLICE ON HATE CRIME
Surrey Police have started work on plans for implementing the recommendations of the report following the Pilkington case, called ‘Hidden in Plain Sight’. We are members of their internal planning meeting and have offered our involvement, to improve their understanding of disabled people’s issues and concerns. This will be an important and ongoing piece of work.

Further involvement with Surrey Police is also provided by two Coalition members who represent the interests of disabled people on their Independent Advisory Panel.

Also volunteers at the Hubs have received training from Surrey Police on the reporting of hate crime, and have become third party reporting centres. They have copies of an excellent easy read pack on hate crime.

WORK ON SECAmb’S INCLUSION STRATEGY
We ran a small Focus Group on 19th December, to give views on behalf of disabled people on the draft Inclusion Strategy being developed by South East Coast Ambulance Service. We also involved Suzanne Akram who coordinates the Surrey Ethnic Minority Forum, to include a wider diversity of contributors to the Inclusion Strategy. Coalition Board member, Paul Jordan, has subsequently attended a two day event with SECAmb to finalise the strategy and to undertake training to help SECAmb complete the evaluation of their Equality Delivery System.
WHAT MEMBERS HAVE BEEN INVOLVED IN

SURREY LINK MENTAL HEALTH GROUP

Pictured here at their recent meeting are members of Surrey LINK and Surrey Coalition, discussing concerns about a range of issues including:

- Changes to services resulting from the creation of Community Mental Health Recovery Service teams in each locality (Borough and District), including the new social care ‘Enabling Independence Teams’.
- Discussions with NHS Surrey commissioner, Diane Woods about their Commissioning Intentions for Mental Health Services in 2012/13.
- Progress on the Group’s project to help improve the Acute Care Pathway for people in crisis. People with personal experience of mental ill health are being asked and supported to complete questionnaires and to give their views on services which they would want to access in a crisis (such as Crisis Houses and Home Treatment Teams). We will then be feeding the results into a joint working group with NHS Surrey and Surrey & Borders Partnership NHS Foundation Trust.
- Travel arrangements for people who use services and their carers when services are relocated temporarily or permanently. Particular concerns at present are for those affected by the imminent closure of the Noel Lavin Unit at Farnham Road Hospital in Guildford, for the major rebuild which will last two years. The group gave their views on a Transport Protocol which will offer assistance with travel costs in certain circumstances, and urged that support with transport is publicised widely. If you would like to join the group, which meets bi-monthly, please contact Nicola Borrow. Email: Nicola@nb-consultancy.co.uk or tel/text 07876 748329
NEWS IN BRIEF

MORE ACCESS AUDITS
Board member and qualified Access Auditor, Jenny Teagle, has been commissioned to do another access audit - of Cedar Court, Leatherhead (NHS Surrey’s HQ building) and she has also given advice to St Peters Hospital in connection with their changes to car parking (see page 8)

MBE FOR MARION
Many congratulations to Marion Price one of our “carer” members being congratulated on receiving an MBE in the Queens New Years Hons list for her voluntary service to Surrey Learning Disability Partnership Board. Marion is pictured here with Linda Stonestreet the Co-Chair of the Learning Disability Partnership Board.

This is much deserved recognition of all Marion has done on behalf of people with learning disabilities and their carers over very many years.

CHANGES TO BLUE BADGES
New application forms for Blue Badges have been introduced from 19th December 2011. (please do not use any old forms to apply for a badge) Also from 1st January this year, the charge for a new or replacement blue badge is £10. The badge itself is also different and has many security features including holograms and scanned photographs. Phone Surrey County Council’s Contact Centre (Highways) for a Blue Badge application form. Tel: 0300 200 1003 or sms text: 07527 182861

GUILDFORD AND WAVERLEY CARE AND REPAIR
Care & Repair is a Home Improvement Agency operating across the Guildford & Waverley boroughs. Their aim is to help elderly, vulnerable & disabled people who are either home owners or privately rent within the area. The support they offer includes income maximisation, security & safety measures within the home, energy efficiency, adaptations & repairs & improvements. Advice comes free and without obligation. Contact: careandrepair@guildford.gov.uk. Care and Repair schemes are available all across Surrey - look on your local Borough/District Council website for more information, or contact Alison White tel: 01483 456558, text: 07780 933 053 or email:alison.white@surreycoalition.org.uk
### INFORMATION FOR YOU

#### NHS PATIENT TRANSPORT LEAFLET
Enclosed is a new leaflet giving information about NHS Patient Transport, and other ways in which people can get help to attend NHS appointments. The leaflet is current, until October 2012, when a new contract will start for the provision of non-emergency patient transport in Surrey (see page 8 for more information).

#### LEAFLET ON BOWEL CANCER
The Department of Health has launched a new campaign to encourage people to reduce the risks of bowel cancer and to know how to identify the possible symptoms. A copy of the new leaflet is enclosed for your information.

#### ON LEARNING DISABILITY SERVICES
Enclosed, for those members interested in learning disability issues, is a copy of the winter Bulletin from the Surrey Learning Disability Partnership Board.

#### THE NEW 101 NON-EMERGENCY NUMBER - FOR THE POLICE
101 is the telephone number to call the police to report an incident, report a crime, contact an officer or for any other matter apart from when it is an emergency.

**Remember, in an emergency always call 999.**

This is when you need an immediate response because a crime is in progress; someone suspected of a crime is nearby; when there is danger to life or when violence is being used or threatened.

**How does 101 work** - Call 101 to contact your local police force at anytime and when you call 101 you will hear a message telling you which force you are being connected to. If you live close to two or more forces, you will have a choice of which force you can speak to.

**Can I call 101 if I’m deaf, hard of hearing, speech impaired, or if English is not my first language?**

Yes, If you are deaf, hard of hearing or speech impaired you can textphone 18001 101. If you have difficulty speaking English, your local police can access interpreters who can translate your call.
CURRENT ACTIVITIES

Priorities for Coalition members at present include the following :-

INVolVEMENT IN PROCURING NEW SERVICES

Procurement of NHS Patient Transport Services

Tenders for the new contract to be awarded from October 2012, were returned by 20\textsuperscript{th} January, and the Evaluation process has begun with presentations from bidders taking place on 26\textsuperscript{th} and 27\textsuperscript{th} January. We are represented in this process by Cliff Bush, our Vice Chair and Nick Markwick who works for SID (Social Information on Disability). Further evaluation work will take place over the next month, so it will be some time before we hear who the new provider will be.

Procurement of Social Care Transport

Coalition members will also form part of the Evaluation Panel which will consider tenders for Social Care Transport, including transport for people attending council run day services for people with learning difficulties and those with physical and sensory impairments. This process begins on 8\textsuperscript{th} February.

Contracts with Home Care Agencies

Evaluation of bids from Home Care Agencies for framework contracts with Surrey County Council, began in December, and Cliff Bush again represented disabled people in the arduous four day long process. Further evaluation is now taking place and contracts will be awarded from April 2012. these contracts will only apply to new home care services commissioned for new clients, so existing clients will not be affected by any changes, unless of course, they want to change agency.

BLUE BADGE PARKING AT ST PETERS HOSPITAL

We are working with partners including Surrey Disabled People’s Partnership, the North and North West Empowerment Boards and local Access Groups to challenge St Peters Hospital’s plans to charge for blue badge parking. An interim arrangement is in place whereby disabled people can obtain a free ticket to exit the outpatient’s car park barrier, while full consultation takes place. They are holding a public meeting on parking at both St Peters and Ashford Hospitals - on 12th March from 10.30 to 12.00 at Hythe Community Centre, Staines. Go along to give your views.
# CURRENT ACTIVITIES

## DEVELOPMENT OF CITIZEN HUBS

- The two Hubs in Epsom and Redhill are continuing to function well, and our new part-time Volunteer Development Worker, Pauline Neary, started work on 5th December, working at the Hubs alongside Sarah Lynch, the Hub Coordinator. This post is for nine months to help the volunteers agree their own development plans and ensure they have ongoing training and support.

- The User Led Organisation’s Project board, which includes representatives from Surrey Coalition, SILC, SDPP, Action for Carers, RaBDA and Surrey County Council, meets monthly and is now focusing on the development of further Hubs across Surrey. The Evaluation Report was well received recently by the Adult Social Care Leadership Team and they have committed in principle to setting up Hubs in each of the 11 Boroughs and Districts.

- The third Hub opened in Woking on 16th January, and is being run by Surrey Disabled People’s Partnership using their long standing information service WIDE. Both the Hub and SDPP officers are located at 51 Commercial Way, Woking, Tel/text: 01483 750973, website: www.sdpp.org.uk.

## BUILDING CONFIDENCE – TO HAVE YOUR SAY

We are running more training courses to empower people to make a more effective contribution at meetings – to build confidence and help you to ‘have your say’.

The next one is being held on Thursday 16th February 2012 from 10.30 to 3.30 here at Astolat, Guildford. Disabled people who have already attended the course say that it’s really good and very helpful – so please take advantage of this free training, with transport and lunch provided. Call Alison on 01483 456558, text 07780 933 053 or email alison.white@surreycoalition.org.uk.

Let her know too if you want to come but can’t make this date, as she plans to run another course in March.
GOOD NEWS ON DIRECT PAYMENTS

Members of SILC will have seen the article on page 5 of their recent ‘Liberty LINK’ newsletter, that the county council were proposing changes to the ways in which Direct Payments are made. All DP recipients should also have received a questionnaire from the Council back in November, asking for their views, and as a result, over 700 people completed and returned the questionnaire.

All these responses, together with views and concerns raised by SILC and Surrey Coalition about the proposed changes were discussed at length with the Council at a meeting on 31st January. We are very pleased to say that, as a result, the Council has agreed to offer people an individual choice about their Direct Payments arrangements, and that there will be no standard arrangement for everyone. It seems now that the new technology being introduced by the Council will enable people to have a choice and this is what the Council will offer. This means that :-

- People will be able to choose whether to receive their Direct Payments either gross or net of any assessed contribution (i.e.: if they have to contribute to the cost of their support)

- People will be able to choose whether to receive their Direct Payment monthly, or remain with the current quarterly cycle. (NB further checks are being made to ensure that the IT system can do this, but, if not, then it is recommended that the current quarterly cycle is retained)

- People will still be able to keep a contingency fund for up to 13 weeks, as at present.

In addition, it was agreed to have more ongoing user involvement in the Council’s Direct Payments Task Group, which looks at all DP issues, so if any Direct Payment recipient is interested in being on this Group, please contact Richard Davy in SILC. Email: richard@surreyilc.org.uk or Tel: 01483 458111 or text 0790 481 0935. (or contact Carol Pearson in the Coalition Office) This Group, together with SILC, will also be looking at arrangements to ensure that new DP recipients are offered a choice of payment arrangements, as above.

We are pleased to note that there has been a steady rise in the number of people receiving ongoing Direct Payments - an increase by 12% during 2011. We hope that the flexibilities to be offered on payment arrangements (as outlined above) will encourage more people to take Direct Payments in future.
**UPDATES ON NEW SERVICES**

**SDPP TO BE THE NEW LEAD PROVIDER OF SURREY WIDE ADVOCACY SERVICES**

We are delighted to report that Surrey Disabled Peoples Partnership (SDPP) were the successful bidder for the new grant from the County Council to provide a Surrey wide Advocacy Service from 1st April 2012. SDPP is a key partner and organisational member of Surrey Coalition of Disabled People, and its good news for disabled people that the new advocacy service will be led by an organisation run by disabled people.

The award of this grant followed a lengthy co design process last year to ensure that the service was what people wanted, and involvement continued right through to the evaluation of bids in December. The decision to award to grant to SDPP was taken at SCC’s Cabinet meeting on 31st January.

SDPP will be working with a number of other providers to deliver an advocacy service to everyone regardless of impairment or age (16 years and above). More details will be given in the next issue of Coalition News.

**IMPROVING ACCESS AT COUNTY HALL**

Just to prove it, this is a photo of the new AUTOMATIC door at the front entrance of County Hall, Kingston.

We have been lobbying for many years for this – and it is here at last!

**SILC’S ACTIVITY FINDER WEBSITE**

Surrey Independent Living Council launched a new website in December called Activity Finder. This is where you can add your experiences on activities that you have participated in. It is also where you can add activities that you are arranging and to make friends or to find out how others can join you by going to “Getting Together”.

Please visit our website at www.activityfinder.org.uk and if you have any questions do not hesitate to contact Natasha Hall at SILC. Email: n.hall@surreyilc.org.uk or Tel: 01483 458111, text: 07904811935.
We are currently working with partners to plan engagement events with disabled people in Surrey to discuss and respond to several new National Consultations and Initiatives. These include :-

- **A NEW DISABILITY STRATEGY**
  On 1\textsuperscript{st} December 2011, Maria Miller MP, Minister for Disabled People, launched a Discussion Document to seek disabled people’s views on a new Disability Strategy which the Government Office for Disability Issues hopes to publish in the summer. See page 2 of this newsletter for more information on how you can give your views, and attend a consultation event on 29\textsuperscript{th} February 2012.

- **CONSULTATION ON PERSONAL INDEPENDENCE PAYMENTS**
  The DWP (Department for Work and Pensions) has just launched a consultation on the assessment criteria and entitlement thresholds for the new Personal Independence Payment (PIP) which will start to replace Disability Living Allowance (DLA) from April next year - 2013. This consultation lasts until 30\textsuperscript{th} April 2012. We will want to prepare a response to this consultation document, and are considering how best to seek people’s views over the next two months. In the meantime if you wish to look at the proposals, please use this link to the DWP website http://www.dwp.gov.uk/consultations/2012/pip.shtml or contact us in the Coalition office. Also please let us know if you would like to join a small group to discuss and prepare a response. Email: carol.pearson@surreycoalition.org.uk or tel: 01483 456558 or text: 07780 933 053

- **“MAKING IT REAL”**
  This simple document was produced recently by “Think Local, Act personal” - a national initiative to encourage and support the implementation of Personalisation. ‘Making it Real’ includes 6 Key Markers developed by disabled people themselves, for organisations to use to monitor their progress with Personalisation. The Markers include statements on “what I want” and “what this means in practice” in 6 key areas from information and personal support to managing ones own money. Adult Social Care want to use these markers to review their progress here in Surrey, and we hope to set up, with them, an event in April to look in detail “Making it Real”. More information will be given nearer the time. In the meantime, contact us in the Coalition office if you would like a copy of this 10 page document.
## OPPORTUNITIES TO HAVE YOUR SAY

### JOIN YOUR LOCAL EMPOWERMENT BOARD

At their January meetings, members of the 5 Empowerment Boards met to discuss a very wide range of things, including:

- Surrey County Council’s Bus Review, Phase 3
- SID’s Pathways to Independence Project  
  (see page 8 of the December issue of Coalition News)
- The digital switchover
- Surrey’s new Telecare Partnership Project
- Adult Social Care’s Reablement Service
- Updates from local Access Groups

……... and many more. For more information on any of these matters, please contact Yasmin Broome, Tel 01483 517294, Text 07812 104490 or email Yasmin.broome@surreycc.gov.uk

## COME ALONG TO THEIR NEXT MEETINGS

These are being held on the followed dates:-

<table>
<thead>
<tr>
<th>Region</th>
<th>Date</th>
<th>Time</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>North West</td>
<td>Wednesday 7(^{th}) March 2</td>
<td>4pm</td>
<td>Woking Council Offices</td>
</tr>
<tr>
<td>Mid Surrey</td>
<td>Monday 12(^{th}) March 1.30</td>
<td>4pm</td>
<td>Park House Leatherhead</td>
</tr>
<tr>
<td>South West</td>
<td>Wednesday 14(^{th}) March 10</td>
<td>12.30pm</td>
<td>Godalming Baptist Church</td>
</tr>
<tr>
<td>East Surrey</td>
<td>Monday 19(^{th}) March 1.30</td>
<td>4pm</td>
<td>White Hart Barn Godstone</td>
</tr>
<tr>
<td>North Surrey</td>
<td>Tuesday 20(^{th}) March 2</td>
<td>4pm</td>
<td>Hythe Centre Staines</td>
</tr>
</tbody>
</table>

Contact Yasmin (details above) if you would like to attend. The Boards welcome all disabled people, regardless of impairment. Transport could be provided.
MEET YOUR LOCAL MP

Yasmin is trying to arrange for the Surrey MP’s to meet their local Empowerment Boards over the next three to four months, so you can raise with them any concerns you have. So far the following definite arrangements have been made with:

- **Jeremy Hunt, MP for South West Surrey**
  - Meeting with the South West Board on Friday 27th April, from 10.30 to 12.30pm at Godalming Baptist Church.

- **Sam Gyimah, MP for East Surrey**
  - Meeting with the East Surrey Board on Friday 18th May at 2pm, at White Hart Barn, Godstone.

- **Chris Grayling MP for Epsom and Ewell**
  - Meeting with the Mid Surrey Board on Friday 6th July at 11 am at Parkhouse, Leatherhead.

Please let Yasmin Broome know if you want to attend.

Details of other meetings with MP’s will be given next time.

MONITORING THE NEW SURREY ADVOCACY SERVICE

As described earlier on page 11, the new Surrey wide Advocacy Service will start on 1st April 2012, with Surrey Disabled People’s Partnership being the lead provider. This new service resulted from a full co-design process during 2011 which involved hundreds of disabled people in designing a service which they wanted.

The County Council now want to continue the involvement of disabled people in monitoring the new service and helping to ensure it is a success.

We are therefore looking for people interested in joining a small group, which would meet quarterly, starting in April. People volunteering for this role would need to be linked into other groups, e.g.: local Empowerment Boards, or Special Interest Groups (for people with different impairments), so that you can get feedback from people on how the service is going.

If you are interested, please call Carol Pearson on Tel: 01483 456558, text: 07780 933 053 or email: carol.pearson@surreycoalition.org.uk.
The County Council’s programme of Public Values Reviews reflect their ambition to ‘deliver improved outcomes and value for money for residents of Surrey’. PVR’s have already been undertaken on services for people with physical and sensory impairment, and the PVR for Learning Disability Services is nearing completion, so the next PVR is on Mental Health and Substance Misuse. Work is starting now and will be completed in six months.

The Review will examine all services, both commissioned and provided by SCC and its partners in health and social care. The review will deliver the following :-

- A joint mental health commissioning strategy with health that is based on the population needs of Surrey and covers all age groups
- Clear accommodation pathways for people with mental health needs and people with substance misuse issues
- A joint social inclusion strategy with health that promotes social capital and encompasses public mental health and well-being
- A commissioning strategy for drug and alcohol services that promotes abstinence and supports recovery
- Robust whole systems strategies between Adult Social Care and Childrens, Schools and Families Services.

Service users and carers will be core to this Review and members of Surrey LINK Mental Health Group and Surrey Coalition will be involved throughout, including representation on the Project Team. Plans are also being made to engage people locally in the co-design.

If you are interested in getting involved please contact us in the Coalition Office.

Also, see page 5 for more information on The Surrey LINK Mental Health Group, and how to join.
OTHER NEWSLETTERS

We receive many newsletters from partner organisations and national bodies which we are happy to send you if you are interested. Examples of some we have received during the past month including the following :-

AGEING WELL IN SURREY

Issue 1 - December 2011, is the first newsletter produced by the Ageing Well Strategy Steering Group, on which we are represented by Coalition Board member, Anna Sartori. The newsletter explains all that is currently being done by “Surrey County Council, working in partnership with NHS Surrey, district and borough councils and local people, making Surrey the best possible place to age well”. The newsletter contains information on :-

- What Ageing Well means
- How is it being achieved
- Commissioning Intentions
- Engagement Events
- Wellbeing Centres
- Financial Abuse
- Keeping well this winter
- …… and much more

Contact us in the Coalition Office for a copy by email or post.

UK VISION STRATEGY NEWSLETTER

Issue 16, 2012 gives updates and details of a Conference in London on 12th June. Please let us know if you want a copy.

PERSONALISATION BULLETIN

Issue 5 (December 2011) includes updates from the Council’s Adult Social Care Directorate on Personalisation, including the following :-

- Support Brokers
- Right to Control
- Dementia DVD update
- Individual Service Funds
- Personalisation in Mental Health
- Equipment Assessment Clinics
- ……..and much more

Contact us for a copy if you are interested.

LIBERTY LINK - FROM SILC

The Winter Issue from Surrey Independent Living Council was published recently and is available by email or hard copy from SILC - email: admin@surreyilc.org.uk or tel: 01483 458111 or text: 0790 481 0935.
Specialist Payroll Provider for Direct Payment Users
www.dhdirectpayments.co.uk
Email: dhdirectpayments@davidhoward.co.uk
Tel: 020 8977 3559

At dhdirectpayments we understand that managing direct payments can be difficult and we are here to help our many clients with all their Personal Assistant Scheme needs. We have been working with Direct Payment users and funding organisations for over 15 years and have a wealth of knowledge and experience which we use everyday to make sure our clients receive a pain free payroll service.

If you are new to Direct Payments, we would be happy to talk to you about any concerns that you might have about employing your own staff or if you have been receiving direct payments for some time but would like to use an efficient and value for money payroll service, please call us on 020 8977 3559 where an experienced member of our team will be able to answer your questions and discuss how we can help you.

✓ Experienced ✓ Managed Account Service
✓ Friendly personal service ✓ Flexible
✓ Established for over 15 years ✓ Competitive
✓ Specialist Direct payments payroll provider ✓ Service tailored to your needs and timescales

Surrey Coalition does not endorse any product or service advertised.
<table>
<thead>
<tr>
<th><strong>DATES FOR YOUR DIARY</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>SURREY EMPOWERMENT BOARD’S</strong></td>
</tr>
<tr>
<td><strong>ANNUAL CONFERENCE 2012</strong></td>
</tr>
<tr>
<td><strong>Wednesday 20th June</strong></td>
</tr>
<tr>
<td>10 to 4pm</td>
</tr>
<tr>
<td>Dorking Halls</td>
</tr>
<tr>
<td>Please put the date in your diary.</td>
</tr>
<tr>
<td>Flyer and booking forms will be sent out in April.</td>
</tr>
<tr>
<td><strong>CARERS CONFERENCE ON</strong></td>
</tr>
<tr>
<td><strong>“KEEPING SAFE AND HEALTHY”</strong></td>
</tr>
<tr>
<td><strong>6th March 2012</strong></td>
</tr>
<tr>
<td>10 - 3.30pm</td>
</tr>
<tr>
<td>Dorking Halls</td>
</tr>
<tr>
<td>Being run by the Surrey Safeguarding Adults Board and the Surrey Carers Commissioning Group.</td>
</tr>
<tr>
<td>More information and application forms available from:</td>
</tr>
<tr>
<td>email:<a href="mailto:safeguardingadults.training@surreycc.gov.uk">safeguardingadults.training@surreycc.gov.uk</a></td>
</tr>
<tr>
<td>or</td>
</tr>
<tr>
<td>call us in the Coalition Office.</td>
</tr>
<tr>
<td><strong>CREATIVITY &amp; WELLBEING EVENT</strong></td>
</tr>
<tr>
<td>An opportunity to try out creative, movement and relaxation activities and find out more from guest speakers.</td>
</tr>
<tr>
<td><strong>Thursday 29th March 2012</strong></td>
</tr>
<tr>
<td>10 am to 5 pm</td>
</tr>
<tr>
<td>Runnymede Centre, Chertsey</td>
</tr>
<tr>
<td>This is being organised by Surrey &amp; Borders Partnership NHS Trust, Surrey County Council and the Guildford Diocese.</td>
</tr>
<tr>
<td>For more information email: <a href="mailto:jos.sartain@sabp.nhs.uk">jos.sartain@sabp.nhs.uk</a></td>
</tr>
<tr>
<td>or</td>
</tr>
<tr>
<td>tel/text: 07771 381913</td>
</tr>
<tr>
<td><strong>SABP Trust Members</strong></td>
</tr>
<tr>
<td><strong>Speaker and Network Session</strong></td>
</tr>
<tr>
<td><strong>Saturday 18th February</strong></td>
</tr>
<tr>
<td>10.30 to 12.30pm</td>
</tr>
<tr>
<td>Wellbeing Centre, Church Road Frimley GU16 7AD</td>
</tr>
<tr>
<td>on</td>
</tr>
<tr>
<td><strong>“The Mental Health User Development Service” (MHUDS)</strong></td>
</tr>
<tr>
<td>For more information, email: <a href="mailto:engage@sabp.nhs.uk">engage@sabp.nhs.uk</a></td>
</tr>
<tr>
<td>or tel: 01372 216158</td>
</tr>
<tr>
<td>text: 07769 162589</td>
</tr>
</tbody>
</table>